

Terms and Conditions

1. Introduction

The **Tanzania Fertilizer Regulatory Authority (TFRA)** (“we”, “us”, or “our”) operates the **TFRA Profiling Tool** (referred to as the “**Service**”).

By accessing or using this Service, you agree to comply with and be bound by these Terms and Conditions (“**Terms**”). If you do not agree to these Terms, please discontinue the use of the Service.

2. Purpose of the Service

The TFRA Profiling Tool is designed to support the **registration, profiling, and management of farmers**, within Tanzania’s fertilizer sector.

The Service enables TFRA to:

3. User Responsibilities

When using the Service, you agree to:

- Provide accurate and truthful information during registration and use.
- Use the Service only for lawful purposes related to fertilizer regulation.
- Keep your account credentials secure and confidential.
- Promptly report any technical issues, errors, or unauthorized use to TFRA.

TFRA reserves the right to suspend or terminate access for users who violate these Terms or misuse the Service.

4. Data Collection and Privacy

TFRA collects and processes personal and organizational data through the Service in accordance with its **Privacy Policy**.

Collected data may include user identification details and farm. All information is handled with confidentiality and used solely for regulatory, monitoring, and planning purposes as mandated by TFRA.

For more details, refer to our **Privacy Policy**.

5. Intellectual Property

All content, features, software, and materials provided within the TFRA Profiling Tool are the intellectual property of the **Tanzania Fertilizer Regulatory Authority**.

Users are not permitted to reproduce, modify, distribute, or reuse any part of the Service without prior written authorization from TFRA.

6. Prohibited Activities

Users of the Service shall not:

- Attempt to interfere with or disrupt the Service or its servers.
- Gain unauthorized access to TFRA systems or data.
- Submit false, misleading, or fraudulent information.
- Use the Service for any unlawful or unauthorized purpose.

7. Limitation of Liability

While TFRA strives to maintain reliable and accurate digital services, we do not guarantee that the Service will be free from interruptions or errors.

TFRA will not be liable for:

- Any loss or damage resulting from the use or inability to use the Service.
- Inaccuracies in data submitted by users.
- Unauthorized access or alterations to user data.

8. Updates and Modifications

TFRA may update, modify, or revise these Terms at any time to reflect policy, legal, or operational changes.

Updated Terms will be published within the Service or on the TFRA website. Continued use of the Service after such updates constitutes acceptance of the new Terms.

9. Termination of Access

TFRA reserves the right to suspend or terminate a user's access to the Service at any time, without prior notice, if:

- The user violates these Terms;
- The Service is misused or used fraudulently; or
- Operational or security concerns arise.

10. Governing Law

These Terms shall be governed by and construed in accordance with the **laws of the United Republic of Tanzania**.

Any disputes arising from the use of the Service will be resolved under the jurisdiction of Tanzanian courts.

11. Contact Information

For inquiries, feedback, or support, please contact:

Tanzania Fertilizer Regulatory Authority (TFRA)

P.O. Box 46238, Dar es Salaam, Tanzania

Email: info@tfra.go.tz

Website: <https://www.tfra.go.tz>